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REFUND POLICY

For hostel bookings made in advance over £50.00 a first nights deposit is required and is non refundable.

In the case of any booking (over £50.00) which has been fully, or partially paid in advance, Walrus Inns Ltd is able to refund the cost of the booking excluding the value of the first night only if the cancellation is made by email to hostel@thehorseandstables.co.uk 20 days in advance of the arrival date.

Credit Card

A valid credit card is required as guarantee. For bookings made directly on our website, we charge a service fee of GBP 1.50- only.

No Shows

In case of a "no show" (that is you booked, didn't cancel but didn't show up) we'll charge the first night's rate on your card.

Cancellation Policy

Cancellations and modifications are allowed up to 48 hours prior arrival without any costs. You can do this anytime online using this same booking engine.

Company Details

Walrus Inns Ltd. - 172 Westminster Bridge Rd SE1 7RW - London, UK
Company registration No:07727725 | VAT No.124727617

Phone : 02079284368

E-mail Company Secretary: mkwzielinska@yahoo.co.uk (this email is NOT for reservations or cancellations enquiries, for any of these please contact: hostel@thehorseandstables.co.uk!)

